Luke Catchpole

From:

Licensing South

Sent:

16 August 2022 16:02

To:

Christopher Rees-Gay

Cc:

Paul Ryder; licensing (CCity); Stacey Grundy

Subject:

RE: Taco Bell, 10 Market Street, Cambridge, CB2 3PA

Good afternoon Chris,

Yes all of those additional conditions/wordings are suitable and agreed.

I have copied Licensing/Paul Ryder into my reply in any case.

Kind regards,

Clare

PC 446 Metcalfe (She/Her)

Operational Planning and Licensing | Partnerships and Operational Support

Cambridgeshire Constabulary

Hinchingbrooke Park, Huntingdon, PE29 6NP

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From: Christopher Rees-Gay

Sent: 16 August 2022 14:35 To: Licensing South

Cc: STEVENSON

Subject: RE: Taco Bell, 10 Market Street, Cambridge, CB2 3PA

Afternoon Clare, Stacey,

I have now taken instructions from my client and in addition to agreeing to all your conditions (I have redrafted some slightly so please do read through them), there are also the other conditions that were discussed at the meeting on Friday. Can you please confirm that we can agree these conditions and I will then confirm the same with Paul (Council) copying you in. Obviously should you wish to discuss any of the below, please do just let me know.

1. Digital CCTV with appropriate recording equipment shall be installed, operated and maintained throughout the premises internally to cover all public areas (apart from toilets) and to cover any outside seating area with sufficient numbers of cameras. The system will be switched on and live during all times that the public have access to the premises whilst open to members of the public. The CCTV images will record and display dates and times, and these times will be checked regularly to ensure their accuracy and will be changed when British Summer Time starts and ends. The CCTV at entrance points will record a clear facial image of every person entering in any light condition. Footage shall be stored for a minimum of 31 days. In the event that images are requested from a constable or authorised officer of a responsible authority the management will ensure a staff member who is conversant with the operation of the CCTV system shall be on the premises at all times the premises are open to the public. This staff member shall give full and immediate cooperation and technical assistance to them in the event that CCTV footage

is requested for the prevention and detection of suspected or alleged crime or offence and be able to show a police officer or authorised Council officer recent data or footage. In order to comply with the above requirement management staff will be trained to download images from the system onto relevant media.

- Notices advising that CCTV has been installed on the premises shall be displayed so that they are clearly visible to the public within the licensed premises.
- 3. The manager will join the Cambac Nightsafe/Pub watch scheme. This includes support of its agreed banning policy and attending meetings; personally, or by sending an authorised representative of the venue. The condition is only binding whilst the Nightsafe/Pub watch scheme is in existence.
- Notices shall be displayed in prominent positions at the exits to remind customers to respect any residential neighbours and keep noise to a minimum.
- 5. An incident log shall be kept at the premises, and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
- all crimes reported to the venue
- all ejections of patrons
- any complaints received concerning crime and disorder
- any incidents of disorder
- any official visits by a relevant authority or emergency service
- All customer facing staff will be given relevant training on conflict management resolution, welfare and vulnerability, including 'Ask for Angela' safety initiative.
- Any outside seating area will be closely monitor to ensure no anti-social behaviour occurs, and ensuring tables are promptly cleared of items after customer use.
- 8. On Fridays, Saturdays and on Bank Holidays there will be 1 x SIA licensed door supervisor as a minimum during the hours 23:00-0400. From Sunday to Thursday the Premises Licence Holder shall undertake a risk assessment to determine whether or not a SIA licensed door supervisor is required during the hours of 23:00-04:00 and this risk assessment should be available to the police or any responsible authority upon request.
- 9. The manager and staff will monitor where the delivery drivers/riders leave their vehicles whilst collecting orders, and advise the said person if their vehicle is identified as causing a nuisance to residents or pedestrians/other road users. Appropriate action will be taken by Taco Bell to deal with drivers/riders who persists in this behaviour.
- 10. A Staffsafe™ system with both audio and visual monitoring capability shall be installed and maintained in the premises. This system should be capable of being activated by either fixed or mobile panic buttons.
- 11. Public Wi-Fi in the premises shall be switched off between the hours of 23:00 and 04:00 each day.
- 12. No music will be played at the premises between the hours of 23:00 and 04:00 every day.
- 13. A litter sweep of the front and the side of the premises will take place daily, this will be recorded in a log and shall be made available to the Police or the Local Authority upon request.

EH proposed condition:

Collections from and or deliveries to the premises, shall only take place between the hours of 07:00 and 23:00. This shall include the placing of waste, including bottles, into waste receptacles outside the premises and the emptying of waste receptacles by a waste contractor.

I look forward to hearing from you.
Kind regards
Chris
Christopher Rees-Gay